

Daily statistics on availability and performance of InsingerGilsen's dedicated interface and its online payment channels

Note:
 *InsingerGilsen does not envision to make any adaptations to the eBanking and mIn (insingerGilsen-ri) interfaces and therefore is not able to identify when a third party provider logs into the Client's InsingerGilsen bank account. As a consequence the daily average time per request for PIS and AIS cannot be calculated for these interfaces.
 **The mobile application does not support third party provider access and therefore does not support AIS and PIS functionality.
 ***No statistics are available for column Error response rate. Daily average time per request - AIS, Daily average time per request - CAF, Daily average time per request - PIS (Scheduled) SEPA credit transfer, Daily average time per request - PIS periodic SEPA credit transfer, because the PSD2 API has not been used during this period.

| Reporting metric | Dedicated interface | | | | | | | | mIn InsingerGilsen | | | | eBanking interface | | | | Mobile application | | | |
|--------------------|--------------------------------------|--|--|--|--|---|--|--------------------------------------|--|--|--|--------------------------------------|--|--|--|--------------------------------------|--|--|--|--|
| | Uptime | Downtime | Error response rate | Daily average time per request - AIS | Daily average time per request - CAF | Daily average time per request - PIS (Scheduled) SEPA credit transfer | Daily average time per request - PIS periodic SEPA credit transfer | Uptime | Downtime | Daily average time per request - AIS * | Daily average time per request - PIS * | Uptime | Downtime | Daily average time per request - AIS * | Daily average time per request - PIS * | Uptime | Downtime | Daily average time per request - AIS** | Daily average time per request - PIS** | |
| Metric description | Percentage uptime for specified date | Percentage downtime for specified date | Daily error response rate for specified date | Daily average time in milliseconds taken per AIS request | Daily average time in milliseconds taken per CAF request | Daily average time in milliseconds taken per request for PIS SEPA credit transfer | Daily average time in milliseconds taken per request for PIS periodic SEPA credit transfer | Percentage uptime for specified date | Percentage downtime for specified date | Daily average time in milliseconds taken per AIS request | Daily average time in milliseconds taken per request for PIS | Percentage uptime for specified date | Percentage downtime for specified date | Daily average time in milliseconds taken per AIS request | Daily average time in milliseconds taken per request for PIS | Percentage uptime for specified date | Percentage downtime for specified date | Daily average time in milliseconds taken per AIS request | Daily average time in milliseconds taken per request for PIS | |
| 1-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 2-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 3-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 4-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 5-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 6-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 7-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 8-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 9-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 10-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 11-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 12-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 13-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 14-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 15-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 16-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 17-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 18-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 19-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 20-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 99.90% | 0.05% | n/a | n/a | 99.90% | 0.05% | n/a | n/a | |
| 21-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 22-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 23-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 24-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 25-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 26-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 27-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 28-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 29-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 30-4-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 1-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 2-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 3-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 4-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 5-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 6-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 7-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 8-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 99.73% | 0.27% | n/a | n/a | 99.73% | 0.27% | n/a | n/a | |
| 9-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 10-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 11-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 12-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 13-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 14-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 15-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 16-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 17-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 18-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 19-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 20-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 21-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 22-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 23-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 24-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 25-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 99.90% | 0.10% | n/a | n/a | 99.90% | 0.10% | n/a | n/a | |
| 26-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 27-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 28-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 29-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 30-5-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 1-6-2025 | 100.00% | 0.00% | n/a | n/a | n/a | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | 100.00% | 0.00% | n/a | n/a | |
| 2-6-2025 | 100.00% | 0.00% | n | | | | | | | | | | | | | | | | | |