INSINGER GILISSEN
A QUINTET PRIVATE BANK

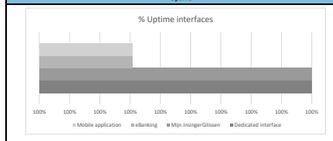
Daily statistics on availability and performance of InsingerGilissen's dedicated interface and its online payment channels

Note:
*InsingerGilissen does not envision to make any adaptations to the eBanking and mijn.insingergilissen.nl interfaces and therefore is not able to identify when a third party provider logs into the Client's InsingerGilissen bank account. As a consequence the daily average time per request for PIS and AIS cannot be calculated for these interfaces.
**The mobile application does not support third party provider access and therefore does not support AIS and PIS functionality.
***No statistics are available for colum Error response rate, Daily average time per request - AIS, Daily average time per request -CAF, Daily average time per request - PIS (Scheduled) SEPA credit transfer, Daily average time per request - PIS periodic SEPA credit transfer, because the PSD2 API has not been used during this period.

Q4-2025	Dedicated interface							Mijn.InsingerGilissen				eBanking interface				Mobile application			
Reporting metric	**Uptime**	**Downtime**	**Error response rate**	**Daily average time per request - AIS**	**Daily average time per request - CAF**	**Daily average time per request - PIS (Scheduled) SEPA credit transfer**	**Daily average time per request - PIS periodic SEPA credit transfer**	**Uptime**	**Downtime**	**Daily average time per request - AIS ***	**Daily average time per request - PIS ***	**Uptime**	**Downtime**	**Daily average time per request - AIS ***	**Daily average time per request - PIS ***	**Uptime**	**Downtime**	**Daily average time per request - AIS****	**Daily average time per request - PIS****
Metric description	Percentage uptime for specified date	Percentage downtime for specified date	Daily error response rate for specified date	Daily average time in milliseconds taken per AIS request	Daily average time in milliseconds taken per CAF request	Daily average time in milliseconds taken per request for PIS SEPA credit transfer	Daily average time in milliseconds taken per request for PIS periodic SEPA credit transfer	Percentage uptime for specified date	Percentage downtime for specified date	Daily average time in milliseconds taken per AIS request	Daily average time in milliseconds taken per request for PIS	Percentage uptime for specified date	Percentage downtime for specified date	Daily average time in milliseconds taken per AIS request	Daily average time in milliseconds taken per request for PIS	Percentage uptime for specified date	Percentage downtime for specified date	Daily average time in milliseconds taken per AIS request	Daily average time in milliseconds taken per request for PIS
Average	100,00%	0,00%	n/a***	n/a***	n/a***	n/a***	n/a***	100,00%	0,00%	n/a*	n/a*	99,79%	0,21%	n/a*	n/a*	99,79%	0,21%	n/a**	n/a**
1-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
2-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
3-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
4-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
5-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
6-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
7-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
8-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
9-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
10-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
11-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
12-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
13-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
14-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
15-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
16-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
17-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
18-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
19-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
20-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
21-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
22-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
23-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
24-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
25-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
26-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
27-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
28-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
29-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
30-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
31-7-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
1-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
2-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
3-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
4-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
5-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
6-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
7-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
8-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
9-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
10-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
11-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
12-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
13-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
14-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
15-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
16-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
17-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
18-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
19-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
20-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
21-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
22-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
23-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
24-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
25-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
26-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
27-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
28-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
29-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a
30-8-26	100,00%	0,00%	n/a	n/a	n/a	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a	100,00%	0,00%	n/a	n/a

Compare interfaces

Uptime



Downtime

